The IATS FLYER

PLEASE DISTRIBUTE TO TRAVEL BRANCH SUPERVISORS AND EXAMINERS

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Current / Future Releases

The current release is version 8.8. If you are not using version 8.8, please update as soon as possible. Version 8.8.1 is coming soon.

New Certificates Added

DISA has added four new ID certificates. If you are having issues authenticating in IATS (especially for users with new CACs), please retrieve the new file from the SharePoint site to use with IATS.

Asking for Help with IATS?

Submit a help desk ticket using DFAS Now: **https://dfasnow.dfas.mil.**

*Please include a dump traveler when you submit a DFAS Now ticket regarding a particular travel claim (as a .zip file). A dump traveler extracts all the data for a given traveler and is useful when attempting to research problems.

**Note: The data in the dump traveler is obscured so Personally Identifiable Information (PII) is protected. When this information is sent to us, the Help Desk can better determine what is causing a particular problem or where an error exists. You will need to rename the dump traveler file from *.zzz to *.zip to attach in DFAS Now.

IATS Helpdesk Phone Support

The IATS helpdesk phone line (Commercial: (317) 212-7718 DSN: 699-7718) will be phased out to improve the efficiency of our support services. Please use the MyIT ticketing system for all future requests to ensure prompt and effective handling. If needed, detailed instructions on how to submit a MyIT ticket can be supplied by reaching out to the helpdesk via email. The help desk phone number will no longer be used after the end of the calendar year.

IATS Web

IATS Web is currently in development. For use of IATS web at your site, please ensure proper communications are taking place with your system admins and network support teams on how this affects your site. (If you do not have a web server, begin the process now to procure one).

IATS HELP DESK:
Submit MyIT Ticket:
https://dfasnow.dfas.mil
Email: dfas.indianapolis-in.ztd.other.iats-help-desk@mail.mil

Travel Tech Messages can be found at the following URL:https://www.asafm.army.mil/DFAS-Guidance/DFAS-Policy-Memorandums/

IATS Version 8.8.1 – COMING SOON!!

In a strategic shift from our usual release cycle, we will have an 8.8.1 release. This update will not include any new customer-requested enhancements. Instead, our development efforts have been focused exclusively on addressing system defects, resolving bugs, and improving overall performance and stability.

This approach is a critical preparatory step for our major Web Modernization initiative with IATS 9.0. By prioritizing the health of our current system, we are building a stronger, more reliable foundation for the significant enhancements and new functionalities planned for future web releases.

We want to assure you and our customers that all enhancement requests have been logged and will be evaluated for inclusion in future releases post-modernization. Our commitment is to provide a robust user experience, and this foundational work is essential to achieving that goal. We appreciate your support and understanding as we pave the way for a better and more modern system.

The most notable fixes included in version 8.8.1 are:

- *TDY Supplemental Advance Rounding Issue* – This will allow the max advance amount.

- *Supplemental MILPCS Advance Allows Claim to Save without Applying an Amounts* – This ensures the Allocated PCS Advance screen has applied a supplemental PCS Advance amount prior to being able to save the claim to prevent the ability of creating a $0.00 entitlement that will upload through the disbursing systems causing an issue.

- *ILP Prompt Not Inserting as Method of Reimbursement* - The automatically inserts ILP as the Method of Reimbursement for TDY ILP legs instead of LDP.

- *Correct Logging for AD Validation and Crash Error Report in IATS Log* – This fixes error logs to report validation correctly. This also adds better error handling when no trust to domain is occurring so it more effectively handles the crash.

- *Navy MilPCS with TDY OMN Breakdown Issue* - This fixes an issue with not allocating the expenses for Navy MILPCS claims involving TDY enroute correctly between MPN & OMN and breaks down the expenses correctly.

- *YTD Wage Issue Caused by Tax Collections* –When the first detail is a Tax Collection for a prior year, the prior year's YTD wages are carried forward on the next claim. This can cause FICA to not be withheld, because the prior year's YTD wages are maxed out. The user would have to notice this and fix payroll year to date wages, but most do not look for maxed out payroll wages early in the year. This fix carries forward the manually entered amount as well as the cumulative travel wages for proper tax withholding.