



PLEASE DISTRIBUTE TO TRAVEL BRANCH SUPERVISORS AND EXAMINERS

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CURRENT/FUTURE RELEASES

The latest version of IATS 8.4.0 is now available and sites should have received it via mail or DoD Safe. Please reach out to the help desk if you did not receive it. As a reminder, the DFAS provided Sybase license expired September 30, 2022 and all sites should be migrating to MSSQL. If your agency has procured a Sybase license of your own, you may contact the IATS helpdesk for rate updates for Sybase. This latest IATS version has many changes including policy changes, so it is imperative that you install it as soon as you receive it.

Inability to Access Traveler profile with IBAN EFT

An issue has been identified with how IBAN information is stored within IATS. The error only occurs when creating a new traveler profile with an IBAN and does not occur when modifying a traveler profile. To avoid encountering the error, when creating a new traveler profile that requires an IBAN, create the profile without the IBAN and save it. You can then modify the traveler profile to add the IBAN information. This issue will be corrected in version 8.5. Until then, please utilize the workaround noted above.

IATS HELP DESK:

Email:dfas.indianapolis-in.ztd.other.iats-help-desk@mail.mil Commercial: (317) 212-7718
DSN: 699-7718

Travel Tech Messages can be found at the following:

URL – <https://www.asafm.army.mil/DFAS-Guidance/DFAS-Policy-Memorandums/>

Proportional Meal Rate (PMR) on Travel Day

The JTR states in Table 2-17 that the PMR does not apply when the traveler is traveling. On a travel day IATS currently allows a meal to be adjusted on the Exceptions to Daily Expense screen, causing that day to be paid at the PMR instead of the full per diem rate. IATS 8.5 will correct this so that a travel day is paid at the full per diem rate. Until IATS 8.5 is deployed, do not adjust the meals on travel days, so the traveler will be paid correctly.

IATS Help Desk

To obtain assistance with IATS, submit a myIT ticket: The IATS help desk has moved over to using myIT/ServiceNow for help desk tickets instead of emailing issues to the IATS help desk mailbox. The link to access the ticketing system is: https://servicenow.dfas.milcloud.mil/myit_sp Click on “Application & System Support”; then select “Report a System Problem” to report an issue, Click on “Request Functional Assistance with a System” for help with migrations, general questions, rate updates, etc. Click “Create Demand” to request an enhancement to IATS.

Once you have selected one of those options, make sure you select IATS in the product field and select your Agency (Navy, Army, etc) from the Agency field which will route your submission to the correct IATS team at DFAS.

If you are not familiar with myIT or would like a user guide sent to you, please email the IATS help desk and a myIT userguide can be sent to you. Any user with a CAC can submit tickets via this method.

IATS Version 8.4

Version 8.4 was released the end of May 2023. Refer to the official IATS SCR 8.4 Document found on the DVD for more detailed information on each issue and the fix. Here's some of the enhancements included:

- Allow Multiple Claims to Be Processed for TDY partials/Civilian Relocation
TQSE
- System Admin Emails for Account Suspension Notifications (STIG)
- Fix an EFT Reject Report Coding Error
- Expand the Length of The Display screen When the Disbursing Upload Is Complete
- CBA Airfare Turned IBA Tax Adjustments
- Allow Reprinting of IRS Forms 941-X and W2C and updated 941/941X
- Fix IATS Merge and Purge Issues
- Fix Errors on Supplemental Claims
 - with Two HHT Itineraries, NTS Not Allowing More Than 60 days and Calculating at An incorrect Rate, Suspense Doubling When Returning a Supplemental PCS Claim
- Special Leave Transportation Allowance (Alaska new order type)

As always, we appreciate your feedback. Let us know if there is an enhancement you would like to see in IATS!