



PLEASE DISTRIBUTE TO TRAVEL BRANCH SUPERVISORS AND EXAMINERS

Volume XXIII

Number 2

February 2021

CURRENT/FUTURE RELEASES

The IATS Help Desk only supports current version plus two, so all sites should be on at least IATS 7.2. Current version 7.3.0. IATS 7.3.1 will be the current release starting in late January or early February 2021.

EMERGENCY RELEASE

IATS 7.3.1 will be mailed in late January or early February, 2021 to everyone. To install the IATS 7.3.1 software, follow the directions in the SVD731.PDF file found in C:\SVD731 folder on the accompanying CD. You must have IATS 7.3 installed first. If you have questions, contact the IATS Help Desk.

IATS Upgrades

Each IATS release includes regulatory changes that modify certain entitlements. If you are not on the current version, you are paying our service members incorrectly on some entitlements. It is strongly recommended that you upgrade immediately to the current version each time you receive it. Also, if any site is on an IATS version prior to 7.1.1, you are using a non-supported version of Sybase and that this is a security violation. You need to upgrade immediately. Contact the IATS Help Desk if you need the current software or assistance upgrading.

Database Backup and Move file for safe keeping:

1. Log into Maintenance.
2. Click on **Database Backup**.
3. Click on **OK** on the screen that shows the backup path (Remember this if you want to save the backups, of the log files, so you can copy the file to another location when finished).
4. Click on **Yes**, if you want to back up your DB or **No**, if not.
5. Click on **OK** on the "Backup Complete" screen.
6. Click on **Exit** to close Maintenance.
7. Now move the backed-up database file off the server for safeguard in the event a system or network has a crash. If backup is done on standalone, move the backed-up database file off that PC to a different PC, DVD, tape, etc.

IATS Help Desk

**Contact the following to obtain assistance
IATS-HELP-DESK**

Email: dfas.indianapolis-in.ztd.other.iats-help-desk@mail.mil

Commercial: (317) 212-7718

DSN: 699-7718

IATS 7.3.1

Import RITA Claims from SmartVoucher to IATS

Navy and USMC CIVPCS Claims add records 6 and 7
to Upload File

Import TLE Claims from SmartVoucher

Invalid User name or Password Issue

CIVPCS Per Diem calculation changes

MILPCS PCS Per Diem calculation changes

NAVY TRAVEL W2 OFFICE INFORMATION CIVILIAN PCS W-2 AND PPM/DITY W-2

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