

Help Desk Online Office Hours

The IATS help desk is hosting online office hours Every Monday, Wednesday and Thursday, From 6/10-24 through 6/27/24 to support travel office questions and assistance with updating to the 8.6.0 release. This is an open forum and you do not need to attend the entire 90 minute session.

****Reminder – If you are on SQL Server, Administrator Privileges are required to upgrade the IATS database (your dba should attend with you)***

You may attend any session held Every Monday, Wednesday, and Thursday from 8:00-9:30am EST by using this link:

Office Hours 8:00am – 9:30am EST

https://dod.teams.microsoft.us/l/meetup-join/19%3adod%3ameeting_86d8b1d6d72245ffa8fc1d687c394754%40thread.v2/0?context=%7b%22Tid%22%3a%22102d0191-eeae-4761-b1cb-1a83e86ef445%22%2c%22Oid%22%3a%22ddbc944-e6e5-412a-ae32-f9525ff9d7fe%22%7d

You may attend any session held Every Monday, Wednesday, and Thursday from 2:00-3:30pm EST by using this link:

Office Hours 2:00pm – 3:30pm EST

https://dod.teams.microsoft.us/l/meetup-join/19%3adod%3ameeting_651b06d9798e4ccfb8d90851fb2452e4%40thread.v2/0?context=%7b%22Tid%22%3a%22102d0191-eeae-4761-b1cb-1a83e86ef445%22%2c%22Oid%22%3a%22ddbc944-e6e5-412a-ae32-f9525ff9d7fe%22%7d

If you cannot make these times or have issues joining as a guest, email the IATS Helpdesk at: dfas.indianapolis-in.ztd.other.iats-help-desk@mail.mil.

Additionally, **to download the IATS 8.6.0 DVD zip file directly**, please email the IATS Helpdesk to request a link for access to the IATS SharePoint “**External Users Group**” folder.

If you have previously received a link from the helpdesk, your email has already been added, and you can access these resources at your convenience from the link below:

https://dod365.sharepoint-mil.us/teams/DFAS-IATS_Library/Shared%20Documents/Forms/AllItems.aspx?e=5%3A5214471f46f3494dbfb59ae768b99c82&sharingv2=true&fromShare=true&CID=9016103e%2D6b58%2D4855%2Da71e%2D31720e34ee3b&FolderCTID=0x012000B355729F5A82564EA36DCB65C2F64758&id=%2Fteams%2FDFAS%2DIATS%5FLibrary%2FShared%20Documents%2FExternal%20Users%20Group

Travel Tech Messages can be found at the following URL: <https://www.asafm.army.mil/DFAS-Guidance/DFAS-Policy-Memorandums/>

IATS HELP DESK:

Submit MyIT Ticket:

https://servicenow.dfas.milcloud.mil/myit_sp

Commercial: (317) 212-7718 DSN: 699-7718

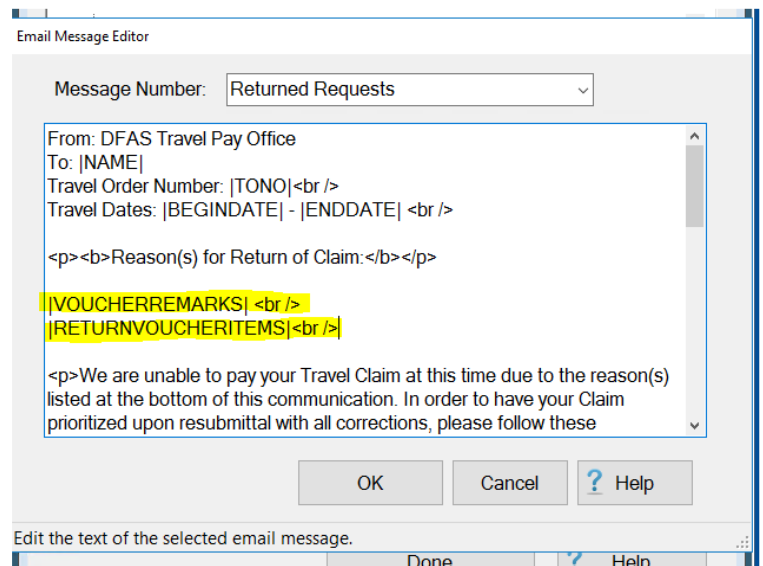
Email: dfas.indianapolis-in.ztd.other.iats-help-desk@mail.mil

IATS Version 8.6 Available Now!!

IATS version 8.6 was deployed June 10, 2024. It is IMPERATIVE that you update to this latest version as soon as it is available as there are numerous fixes and enhancements within IATS, so let your DBA/DPI know. **If you do not update to 8.6 your weblink for DTOD within IATS will not work when the old DTOD link reaches end of life.** If you are not currently on version 8.5, please update to that as soon as possible so you are prepared for 8.6 when it becomes available. Refer to the official documentation that will be sent with the release for more detailed information on each issue and the fix.

The most notable enhancements included in version 8.6 are:

- GSA issued a Federal Travel Regulation Final Rule on May 7, 2024, that affects all travel offices that process civilian employee relocation travel. This rule adds a new Temporary Quarters Subsistence Expense (TQSE) methodology called TQSE – Lodgings Plus (TQSE-LP). This new rule uses the locality rate as opposed to the standard CONUS per diem rate that is used with TQSE-Actual Expense. TQSE-LP is applicable for relocations authorized after June 30, 2024 (use Issue Date of order on or after July 1, 2024)
- Allow Retirement Code Change on New Tono: Only allow the retirement code to be changed through the Tools >Travel Order Options when there is a paid/completed claim on the TONO. Allow the user to change the retirement code for any claim that has not yet been processed.
- Returned Claim Email Template Changes: In prior IATS releases, the return reasons were hardcoded within the Return Email template to a specific location. Rome Travel submitted an SCR as part of a greenbelt project to have that modified so that it was not hardcoded and could be moved to a different location within the email and make this a flexible option that can be added or removed based on the preference of the user group as a code. This SCR does modify the default Return Email template, so if you are currently using this template to send emails to customers, please ensure to update the template in IATS to ensure the return reasons are still included in the outgoing emails. The SCR also adds the remarks field from the returned voucher table as an available field that can be used when the email is generated. To update the template, you will want to add the ‘code’ to insert the return reasons where you’d like to see them since the hardcoded insertion of return reasons was removed. The new ‘codes’ that were created were VOUCHERREMARKS and RETURNVOUCHERITEMS. To the right is an example of how to add them to the template as a ‘code’ that can be inserted anywhere in the email template. Please reach out if you need any help updating templates.



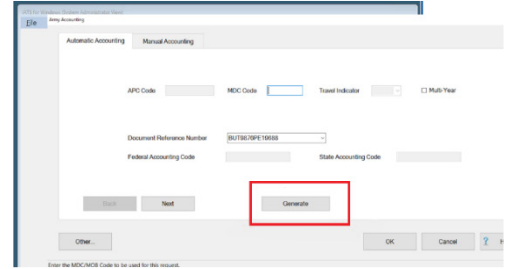
- Return Email Sent Log: This will help track when return emails aren't sent due to network outages with the email server, etc., and will provide a report option to view returned claims with an indicator of the email sent or not.

Controlled Unclassified Information

Returned Claims Report

Office:	All offices				
Order Type:	All Claims				
Start Date:	3/7/2024	End Date:	3/7/2024		
SSN	Traveler Name	Order Number	End Date	Email Sent	
XXX-XX-8888	HANDY,HANCY	SCR19464	3/7/2024	No	
Test Event #1 returning a claim with no valid email selected.					
XXX-XX-8888	HANDY,HANCY	SCR19464	3/7/2024	No	
Email option not active but input					
XXX-XX-8888	HANDY,HANCY	SCR19464	3/7/2024	Yes	

- Updates to Third Party Payment Process: Updates to the logic for the edit checks to validate on the first 8 characters of the TONO. Also, the default now is to 'validate all' lines, so if you only want to validate one particular row, you can do that by clicking the cntrl button and select just one record.
- IBAN Disbursing Upload File
- Add Advance capability to the PCS and Return Type: Advance percents default to 80%, however, can be modified in maintenance.
- The 'Generate' Button has been moved to not accidentally click on it when there is a lag from the prior screen
 - * You will notice the button is now further to the left so don't let that trip you up when moving through the screens:



The most notable bug fixes included in version 8.6 are:

- UNCOLLECTED AMOUNT INCORRECT ON HHT SUPPLEMENTAL: Fixes the issue with understating the uncollected amount on a HHT *supplemental claim
- PCS AND RETURN ORDERS CHANGING LOA'S O CURRENT FY: Fixes the issue with the FY being charged on pcs to training and pcs from training per diem
- EFT CHANGE REPORT - USER ISSUES V2: Corrects so the right report displays when selecting the excel option and creates a pop up message showing the record count with the option to print all records found or the last 500.
- LONG-TERM TAXABLE TDY SUPPLEMENTAL CLAIM LOA: Corrects so the loas for the supplemental claims generates correctly
- LUMP SUM TQSE COMPUTATION ISSUE: Fixes the issue with the entitlement not computing correctly when entering a TQSE lump sum scenario involving both at old and new location
- MULTIPLE ENROUTE ADVANCES ALLOWED: On Military and Civilian Enroute Advances. Allow one advance each for the member and dependents OR once a supplemental is done to add dependents to Employee's/Member's enroute advance or vice-versa, no longer allow new enroute advances.
- ERROR PROCESSING NAVY CIVPCS ADVANCE: Corrects to the user is able to process an advance for a CIVPCS order.

As always, we appreciate your feedback. Let us know if there is a future enhancement you would like to see in IATS!