



PLEASE DISTRIBUTE TO TRAVEL BRANCH SUPERVISORS AND EXAMINERS

Volume XXVII

Number 3

March 2025

Current / Future Releases

IATS version 8.7.3 is now available to all sites!! If you are using any version other than 8.7.3 it is **IMPERATIVE** that you update as soon as possible as it addresses policy changes, error corrections, and helps avoid the risk of making improper payments to members.

Rates/Build Updates

Rates are now accessible on the IATS helpdesk SharePoint site. Access to the site can be located here:

https://dod365.sharepoint-mil.us/teams/DFAS-IATS_Library/Shared%20Documents/External%20Users%20Group?web=1

If you do not have access, please email the IATS helpdesk to request a link for the IATS SharePoint “External Users Group” folder. **The MSSQL rates will no longer be emailed out as they are now posted in SharePoint.**

IATS HELP DESK:

Submit MyIT Ticket:

https://servicenow.dfas.milcloud.mil/myit_sp

Commercial: (317) 212-7718 DSN: 699-7718

Email: dfas.indianapolis-in.ztd.other.iats-helpdesk@mail.mil

Travel Tech Messages can be found at the following

URL:<https://www.asafm.army.mil/DFAS-Guidance/DFAS-Policy-Memorandums/>

Trouble Logging In To IATS?

If you experience a CAC issue or an issue logging in to your IATS database, please reach out to your local IATS Administrator (Sys Admin), G6, or equivalent, **BEFORE** submitting a DFAS Now ticket to the IATS Helpdesk. Local Sys Admins should be your first resource for troubleshooting potential causes including:

- Current network/database server connectivity issues
- Using the wrong version of the IATS application
- Ensuring the correct ODBC/OLEDB drivers are installed
- The client ODBC configuration is correct
- The IATS.NET.exe.config file is in the correct location and reflects the correct name of the users’ active directory group
- The users’ account is active in IATS and has not expired, been deleted, or suspended
- Ensure users are in the appropriate Active Directory group for the IATS database access
- The oosp.p12 file is current and in the appropriate client location, critical if the user received a new CAC

Once these possible causes have been explored, if you still have issues logging in, please submit a DFAS Now ticket to the IATS helpdesk.

TLE Number of Days Authorized

Effective 11/27/2024, the number of days for Standard TLE has increased. Any TLE occupied after 11/27/2024 is authorized the increased number of days. The number of days authorized is driven by the Begin Date in the Orders. Adjusting this date to a date of 11/27/2024 or later will allow the increased number of days of TLE to be reimbursed in the entitlement screen.

IATS Version 8.7.3 – NOW AVAILABLE!!

IATS version 8.7.3 was deployed February 25, 2025. It is IMPERATIVE that you update to this latest version as soon as it is available to receive two recent policy updates as well as additional fixes within IATS. (There is not database script update with this release). Refer to the official documentation sent with the release for more detailed information on each issue and the fix.

The most notable enhancements included in version 8.732 are:

- Taxable TDY Cessation for Military – The DoD Tax Counsel Office and the DFAS Office of General Counsel stated on December 11, 2024, that the DoDFMR, Volume 7A, Chapter 44 was incorrectly modified in 2016 to contain language that reimbursements for military members on long-term TDY (LTT) assignments at one location for more than 1 year were taxable and subject to income tax withholdings. This new legal opinion applies only to military members' LTT reimbursements. In addition, for Civilian travelers, the Taxable TDY box can now be checked or unchecked as needed.
- Elimination of TQSE-Actual Expense – On January 14, 2025, the Per Diem, Travel, and Transportation Allowance Committee (PDTATAC) issued a revision to the Joint Travel Regulation with CAP Item 39-24(R) to eliminate the Temporary Quarters Subsistence Expense-Actual Expense (TQSE-AE) type as an available option for civilian employees performing permanent change of station (PCS) moves. The effective date of this change is February 1, 2025, and the application of effective in IATS applies to PCS orders issued on or after February 1, 2025.

The bug fixes included in version 8.7.3 are:

- 2nd DLA Adv on same TONO – This fixes an issue allowing a second original DLA advance against an order being created when a supplemental DLA advance is not saved and corrects to not allow another DLA advance to be processed.
- Payment/SDN Report – When running the Payment/SDN Report and access a traveler profile, some scenarios will cause a crash, or the user will not be able to access the profile This fixes the crash to allow the user to run the report with the next traveler selected and access any traveler under Tools and Traveler Profile.
- Examiner Production Summary Report – This fixes an issue with the count on the report being off in certain scenarios. The report now shows the user listed once for each office and their counts for each office to be accurate when running the report for all users or just one user.

As always, we appreciate your feedback. Let us know if there is a future enhancement you would like to see in IATS!