

PLEASE DISTRIBUTE TO TRAVEL BRANCH SUPERVISORS AND EXAMINERS

Volume XXV

Number 11

November 2023

CURRENT/FUTURE RELEASES

The latest version of IATS 8.4.0 is now available and sites should have received it via mail or DoD Safe. Please reach out to the help desk if you did not receive it. As a reminder, the DFAS provided Sybase license expired September 30, 2022, and all sites should be migrating to MSSQL. If your agency has procured a Sybase license of your own, you may contact the IATS helpdesk for rate updates for Sybase. This latest IATS version has many changes including policy changes, so it is imperative that you install it as soon as you receive it.

Inability to Access Traveler profile with IBAN EFT

An issue has been identified with how IBAN information is stored within IATS. The error only occurs when creating a new traveler profile with an IBAN and does not occur when modifying a traveler profile. To avoid encountering the error, when creating a new traveler profile that requires an IBAN, create the profile without the IBAN and save it. You can then modify the traveler profile to add the IBAN information. This issue will be corrected in version 8.5. Until then, please utilize the workaround noted above.

IATS HELP DESK:

Submit MyIT Ticket: https://servicenow.dfas.milcloud.mil/myit_sp

Email:dfas.indianapolis-in.ztd.other.iats-helpdesk@mail.mil Commercial: (317) 212-7718 DSN: 699-7718

Base Names Changed

Base names were changed in IATS, and it was completed back in May 2023. When a user enters a claim, you now see the new base names and the mileage will calculate the correct DTOD mileage.

The changes in the DTOD will be incorporated in such a way that the user will notice no difference other than the old base name may no longer display after FY24 DTOD is loaded. The the online FY24 version is now available.

Excel error after opening DTOD

- Users have experienced a pop-up error when opening Excel after DTOD.

When you open Excel, you may receive a warning message that displays: C:\ ALK Technologies\...\PCMSRV32.xla

To correct the issue:

- Open Excel and scroll down to options.
- Highlight PCMSVR32.xla and scroll to the bottom
- where you see Excel add-on and click Go
- Unselect PCMSVR32 and click OK
- You will be asked to delete and click OK

Travel Tech Messages can be found at the following:

URL – <u>https://www.asafm.army.mil/DFAS-</u> <u>Guidance/DFAS-Policy-Memorandums/</u>

October Rates error for Alabama

If you paid any claims with travel dates of October 2023 where the TDY location was Huntsville or Redstone Arsenal, Alabama the per diem may have been paid incorrectly. In the October rate update these two locations were not updated properly. The M&IE should have been \$74 but was left at \$59. Please take a look and process an administrative correction voucher for the difference if needed. The rates are corrected in the November update.

IATS Version 8.5 Coming Soon!!

IATS version 8.5 is expected to be deployed mid-November 2023. We recommend updating to this latest version as soon as possible as there are numerous fixes for improper payments and bugs fixes within IATS. Refer to the official documentation sent with the release for more detailed information on each issue and the fix.

The most notable enhancements included in version 8.5 are:

- Allow Multiple TQSE Advances
- Error Handling in AOP Exports
- Ignore Zero Amount Summary Records for Tax Summary
- Additional FICA and Medicare Reports
- Change to the way IATS shows YTD Wages
- PMR on Travel Day
- Add DoDID to Reports
- Army Contingency Orders Enhancement (IMCOM)
- EFW2 Tax Jurisdiction for US Territories & Possessions
- Navy PCS FY24 LOA

****IMPORTANT:** There is an update to how the upload files transfer to ODS for disbursing when using Java in the 8.5 IATS release. If you experience any issues with file transfers after updating to 8.5 please contact our helpdesk for assistance with updating the config table.

The most notable bug fixes in version 8.5:

- Supplemental Collecting Wrong Amount
- Printing Block Ticket Issues
- EFT Status Report Crashes
- Special Characters in the CV and DOV Field
- FICA Refund Not Allowed after Supplemental
- ETTRA Button Broken
- Error Reassigning Tax Refund Claims from One Block To Another
- Ship POV Numerical Error Message on Itinerary
- POV Ship Personally Procured Issues

As always, we appreciate your feedback. Let us know if there is a future enhancement you would like to see in IATS!