



PLEASE DISTRIBUTE TO TRAVEL BRANCH SUPERVISORS AND EXAMINERS

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CURRENT/FUTURE RELEASES

The current version is 7.6.0 for sites remaining on Sybase 17. Those sites have less than 60 days before your license expires on September 30th, if you have not already purchased a new license. Current version is 8.2.0 for those who have converted to MSSQL. Versions 7.6 (Sybase) and 8.2 (MSSQL) were mailed approximately July 15th. If you have not received the new software, have questions, or need assistance upgrading, please contact the IATS Help Desk.

Migrate to MSSQL NOW

This is a reminder to all the offices that have not migrated to MSSQL version of IATS, the Sybase licenses are NOT being renewed by DFAS for the next fiscal year. You should migrate to MSSQL as soon as possible as Sybase versions will not be tested or supported by DFAS after September 30th, 2022.

Begin Using MyIT/ServiceNow for IATS Help Desk Tickets

The IATS help desk has moved over to using myIT/ServiceNow for help desk tickets instead of emailing issues to the IATS help desk mailbox. The link to access the ticketing system is: https://servicenow.dfas.milcloud.mil/myit_sp If you are not familiar with myIT or would like a user guide sent to you, please email the IATS help desk and a myIT userguide can be sent to you. Any user with a CAC can submit tickets via this new method.

Posting a CV

Did you click on ready for collection rather than collect an IATS debt? Ready for collection is for those considered as past due! The message says there are no items ready for collection. You probably selected the wrong 'option'.

Refresher for Partial DLA

A. Eligibility

1. A Service member ordered to occupy or vacate Government quarters due to privatization, renovation, or any other reason for the Government's convenience must be paid a partial DLA.

2. Partial DLA is **not authorized** for a local move upon separation or retirement, from privatized housing to privatized housing, or for any of the following reasons:

- a. A PCS.
- b. A change in family size or bedroom requirements for the Service member's convenience, including promotion.
- c. A Service member voluntarily decides to move.
- d. Pending divorce or family separation.
- e. Service member misconduct.
- f. A move between unaccompanied housing units.

B. Allowances. A partial DLA is a one-time payment paid at a flat rate for a qualifying event.

IATS 7.6 & 8.2

Navy SLOA Record 5 Changes

Add DoDID Field

Create an EFT Reject Report

Allow User to Change/Correct a TONO

Idle Timeouts

TQSE Lump Sum Calculation Change

Remove USMC MCTIR Creation to MCTFS

MILPCS Enroute AD Not Paying Lodging and Taxes

CIVPCS POV Shipment Computation Issue

IATS Help Desk

Contact the following to obtain assistance

IATS HELP DESK:

Email: dfas.indianapolis-in.ztd.other.iats-help-desk@mail.mil **Commercial:** (317) 212-7718 **DSN:** 699-7718